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# RESPONSIBLE CARE VIRTUAL VERIFICATION REPORT

## FOR

### NORFALCO (2020)

#### Disclaimer

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## EXECUTIVE SUMMARY

The eighth NorFalco verification was conducted, via the WEBEX platform, as a virtual verification beta test. The planning and organizational meeting took place on September 16<sup>th</sup> 2020 and the Executive Contact interview was held on September 17<sup>th</sup> 2020. The virtual verification was conducted on October 28<sup>th</sup> and 29<sup>th</sup> 2020. Third party service providers and one customer were interviewed on November 4<sup>th</sup> through November 6<sup>th</sup> 2020.

NorFalco is a merchant marketer of bulk sulphuric acid and does not own any physical assets for the production, storage, or distribution of sulphuric acid.

The focus of the verification was mainly the administration of Stewardship and Accountability Codes. However, there are sections of the Operations Code that pertain to NorFalco operations and those management systems were also reviewed during the verification process.

As a result of the verification conducted, the verification team is of the opinion that the Responsible Care Ethic and Principles for Sustainability are guiding company decisions and actions, and that a self-healing management system is in place to drive continual improvement.

The team has identified two Findings Requiring Action, one Works in Progress, six Opportunities for Improvement and ten Successful Practices.

The team believes that NorFalco has the management systems in place to address the Findings Requiring Action and summarized in this Executive Summary and described in detail in this report.

This verification has been completed and no further involvement is required by the verification team.

Signed:  Date: December 4, 2020  
Verification Team Leader

For more information on this or a previous Responsible Care Verification Report, please contact your local company site or the company's overall Responsible Care coordinator:

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